## basic education

Department:
Basic Education REPUBLIC OF SOUTH AFRICA

## NATIONAL SENIOR CERTIFICATE

## GRADE 12



MARKS: 300

## MARKING PRINCIPLES:

1. Penalties for foreign items are applied only if the candidate is not losing marks elsewhere in the question for that item (no foreign item penalty for misplaced item). No double penalty applied.
2. Full marks for correct answer. If the answer is incorrect, mark the workings provided.
3. If a pre-adjustment figure is shown as a final figure, allocate the part-mark for the working for that figure (not the method mark for the answer).
4. Unless otherwise indicated, the positive or negative effect of any figure must be considered to award the mark. If no + or - sign or bracket is provided, assume that the figure is positive.
5. Where indicated, part-marks may be awarded to differentiate between differing qualities of answers from candidates.
6. Where penalties are applied, the marks for that section of the question cannot be a final negative.
7. Where method marks are awarded for operation, the marker must inspect the reasonableness of the answer before awarding the mark.
8. In awarding method marks, ensure that candidates do not get full marks for any item that is incorrect at least in part.
9. Codes: $f=$ foreign item; $p=$ placement/presentation.

This memorandum consists of 18 pages.

## QUESTION 1

### 1.1.1 Indicate the cost accounts that would be affected by the following in a manufacturing business:

| (a) | Details: | Cost account affected: |
| :--- | :--- | :--- |
| (b) | Rent paid for factory buildings | Factory overhead |
| (c) | Overtime paid to factory <br> workers | Commission paid to <br> salespersons |
| (d) | Cost of raw materials used in <br> the production | Direct/raw materials |
| (e) | Salary of internal auditor | Administration |
|  |  |  |

### 1.1.2 ACE CALCULATORS

Production Cost Statement for the year ended 28 February 2013

| Direct material cost | $\checkmark 1161000$ |
| :--- | ---: |
| Direct labour cost | $\checkmark \checkmark 636000$ |
| Prime cost | $\checkmark 1797000$ |
| Factory overhead cost | $\checkmark 810000$ |
| Total production costs | $\checkmark 2607000$ |
| Work-in-process at beginning of year | $\checkmark 102000$ |
|  | Check operation |
| Work-in-process at end of year $\quad$ Check operation | $\nabla 2709000$ |
| Cost of production of finished goods | $\boxed{(249000)}$ |

Foreign items -1 (max -2)

### 1.1.3 Calculate the cost of production per unit.

```
    R2 460 000 \div 30000 units = R82,00 per unit
```

1.2.1 Calculate the break-even point for the year.

$$
\frac{972000}{\substack{6,60-2,70 \\ 3,90 \\ \checkmark \checkmark}}=249230 \text { or } 249231
$$

Comment on the level of production for the year.
Compare figures of BEP to production (one mark); Comment (one mark)
The level of production (540 000000 bottles) greatly exceeds the break-even point (249 230) $\checkmark$. The owners should be satisfied as this means that the business will be earning a very good profit.
1.2.2 Despite the fact that the factory workers were given a $10 \%$ wage increase, the direct material cost per unit has dropped by 50 cents per unit.

What could have caused the difference?
The workers are operating very efficiently, possibly because Mark has motivated them with an increase which exceeds the inflation rate/possibly because he has trained them well. $\checkmark \checkmark$ One mark for partial/incomplete answer

What comment would you make to Mark about the control of this item?
This is very good. They should aim to maintain the control over this item by continued monitoring and training if necessary.

1.2.3 The fixed costs per unit dropped from R1,90 in 2012 to R1,80 in 2013.

Should Mark be satisfied with this? NO $\checkmark$
What comment would you make to Mark about the control of this item? Provide figures to support your answer.

Total fixed costs have increased by R174 000.
In 2012 fixed costs were: $420000 \times$ R1,90 $=$ R798 $000 \checkmark$
In 2013 fixed costs were: $540000 \times \mathrm{R} 1,80=\mathrm{R} 972000 \checkmark$
He must investigate the reasons for the difference (R174 000).
Poor answer for 1 mark:
He should be happy because fixed costs have declined by 10 cents per unit.
1.2.4 Regarding the incident concerning the office manager, Alex Fynn:

Will this be a concern to you? Yes
Give a reason for your answer:
It appears that Alex Fynn might have taken a bribe from Apex Products, which is unethical. $\checkmark \checkmark$

## Explain what action you would take as internal auditor. State THREE points.

Expected responses: $\quad \checkmark \checkmark \quad \checkmark \checkmark \quad \checkmark \checkmark$ Two marks per valid point

- Investigate whether Mr Fynn had the authority to sign the contract, whether the contract went out to tender (whether the business' procurement policies were adhered to and what the prices of other bottle suppliers are).
- Question Mr Fynn on the acceptance of the laptop and if a suitable explanation is not provided, report the facts to the owner of the business for possible disciplinary sanction of Mr Fynn.
- If any internal control procedures are deficient, rectify these immediately and ensure that fair tenders are applied in future.


## QUESTION 2

2.1 Make a list of the changes to Aqua Wholesalers' account in the Creditors' Ledger, which the bookkeeper should process to correct the errors or omissions. Give a brief description in the Details column and show the changes to the balances in the Amount column.

| Details |  | Amount |
| :--- | ---: | ---: |
| Pre-adjustment balance in Creditors' Ledger | $\checkmark$ | \# 44 571 |
| Discount cancelled | $\checkmark \checkmark$ | 884 |
| Correction of Debit note 89 | $\checkmark \checkmark$ | 54 |
| Correction of Invoice 141 | $\checkmark \checkmark$ | $(840)$ |
| Discount on 22 July | $\checkmark \checkmark$ | $(900)$ |
| Correction of subtraction error | $\checkmark \checkmark$ | \# 10 000 |
|  |  |  |
| Correct balance | $\boxed{ }$ | 53769 |

\# R10 000 could be added to the opening balance (i.e. R54 571 for 3 marks).
2.2

| Creditor's Reconciliation <br> 31 July 2013 | Statement of | Aqua | Wholesalers on |
| :--- | ---: | ---: | ---: |
| Details |  |  |  |
| Balance per statement received from Aqua <br> Wholesalers | $\checkmark$ | 19479 |  |
| Correction of CN1042 | $\checkmark \checkmark$ | 3900 |  |
| Correction of Invoice 2810 | $\checkmark \checkmark$ | $(414)$ |  |
| Transfer of balance (JV450) | $\checkmark \checkmark$ | $(1800)$ |  |
| Invoice 3056 | $\checkmark \checkmark$ | 32604 |  |
|  |  |  |  |
| Correct balance | $\boxed{ }$ |  | 53769 |

2.3 The owner of Organic Traders is unhappy with the errors which occurred and resulted in inaccurate records in their books. Briefly explain TWO measures that Organic Traders can implement in order to maintain good control over their creditors and to avoid this from happening in future.

Any TWO valid measures $\checkmark \checkmark \quad \checkmark \checkmark \checkmark \checkmark$

- Division of duties: The duty performed by one employee serves as a check on another employee, e.g. the person doing the payments is not the same person recording the entries or ordering the stock
- Accurate documentation: Ensure that all documents are correctly recorded and check recording against source document
- Continue doing regular reconciliations to creditors' statements. This process is intended as a control measure to pick up errors such as this.
2.4 Organic Traders is experiencing cash problems and is currently in a position where they are not able to pay their creditors on time. Aqua Wholesalers has granted them a credit limit of R40 000. All their current creditors require them to pay within 30 days and they allow their customers credit terms of 60 days. Suggest TWO ways in which the liquidity position can be improved.

TWO valid points


- He needs to negotiate longer terms with his creditors.
- Find other suppliers who allow longer credit terms.
- Negotiate a higher credit limit with his suppliers.
- Encourage customers to pay sooner, e.g. discounts on prompt payments.



## QUESTION 3

3.1 Explain to the shareholders what the main difference is between a projected income statement and a Cash Budget.

Explanation of projected income statement

- The projected income statement projects the profits and losses.
- The projected income statement projects future expenses and income.

Explanation of Cash Budget

- The Cash Budget projects future cash surplus or deficit.
- The Cash Budget projects future receipts and payments.


## $3.2 \quad$ Name TWO items that could be included in 'other operating expenses'. <br> Any TWO valid items $\checkmark \checkmark$ <br> Possible answers: <br> - Packing material <br> - Stationery <br> - Printing <br> - Rates <br> - Electricity and water <br> - Telephone


3.3 Debtors' Collection Schedule for July and August 2013

|  | Credit sales | July <br> collections | August <br> collections |
| :--- | :---: | ---: | ---: |
| May | R660 000 | $\checkmark 132000$ |  |
| June | R680 000 | $\checkmark 238000$ | $\checkmark 136000$ |
| July | R800 000 | $\checkmark \checkmark 304000$ | $\checkmark 280000$ |
| August | R800 000 | If same as above | $\checkmark 304000$ |
|  |  |  | 720000 |
| TOTAL | Operation both totals | $\checkmark 674000$ |  |

3.4.1 Calculate the \% increase in sales in September 2013.
$\frac{240000 \checkmark}{1200000 \checkmark} \times \frac{100}{1}$
$=20 \%$ Operation one part correct
3.4.2 Calculate the rent income amount for September 2013. Note that the company is budgeting for a $12 \%$ increase in rent starting 1 September 2013.
$8500+12 \%=R 9520 \checkmark \checkmark$

3.4.3 Calculate the total sales for August 2013.
$1200000 \checkmark \div 60 \checkmark \times 100 \checkmark=$ R2 000000 Operation one part correct

3.4.4 Calculate the amount that will be paid to creditors during September.

| $\checkmark$ |  |  |
| :---: | :---: | :---: |
| 2000 |  |  |
|  | $\checkmark 00 \times \frac{\checkmark}{160} \times 80 \%$ | V Operation one part correct 000000 |


3.4.5 Calculate the amount that will be paid for interim dividends in September 2013.

```
235000\checkmark\checkmark\times40\checkmark cents = R94 000 \checkmark Operation one part correct
```

3.4.6 Calculate what the buy-back of shares will cost the company in September 2013.
$55000 \checkmark \times \mathrm{R} 15,50 \checkmark=$ R852 500 Operation one part correct

3.4.7 Calculate the interest that will be received for September 2013.
$300000 \checkmark \times 8 \% \checkmark \div 12 \checkmark=$ R2 000 Operation one part correct

$\begin{array}{ll}\text { 3.5.1 } & \begin{array}{l}\text { What does this amount represent, since the financial year-end of this } \\ \text { company is annually at the end of February? }\end{array}\end{array}$
A provisional tax payment $\checkmark \checkmark$
3.5.2 How will this amount be calculated?

It will be calculated on the profits projected in the projected income statement.
$\checkmark \checkmark$

3.6.1 Explain why you believe the shareholders feel this way regarding the collection from debtors.

Explanation $\checkmark \checkmark$
The credit terms of the company is 30 days, yet only $75 \%$ of all debtors are paying within this time.

### 3.6.2 Suggest TWO measures that can be introduced to improve the situation.

 TWO measures $\checkmark \quad \checkmark$- Charge interest on overdue accounts
- Offer bigger discount for prompt payment
- Send regular reminders
3.7 Explain what you would say to the directors about each of the following items. Explain ONE point of advice in each case.

|  | COMMENT TO <br> DIRECTORS <br> $\checkmark \checkmark \checkmark$ | ADVICE <br> $\checkmark$ |
| :--- | :--- | :--- |
| Advertising | The expense is much <br> higher than the budgeted <br> amount. | They should stick to the <br> budgeted amount or consider <br> different advertising <br> techniques. |
| Training of <br> employees | The budgeted amount <br> has not been used. | Training is an important aspect <br> of any company and should be <br> used. |
| Rent income | Significantly under <br> budget (actual less than <br> budget)/Budget was <br> unrealistically high. | Investigate shortfall, e.g. poor <br> collection, tenant has left, etc. <br> to rectify this problem/tenants <br> to sign debit orders/appoint a <br> rent collector/charge interest <br> on slow payers. |



## QUESTION 4

\subsection*{4.1 PROSPECT LIMITED <br> EXTRACT FROM THE BALANCE SHEET ON 31 MARCH 2013 <br> |  | Note | See notes 7 \& 8 |  |
| :---: | :---: | ---: | ---: |
| Shareholders' equity $\checkmark$ |  | $\nabla 3616000$ |  |
| Ordinary share capital $\checkmark$ | 7. | $\nabla 1792000$ |  |
| Retained income $\checkmark$ | 8. | $\nabla 1824000$ | $\mathbf{6}$ |}

### 4.2 NOTES TO THE FINANCIAL STATEMENTS

Note 7. ORDINARY SHARE CAPITAL ISSUED

| $\checkmark 400000$ ordinary shares in issue at beginning of year $(1250000 \checkmark+1050000 \checkmark)$ | $\checkmark 2300000$ |
| :---: | :---: |
| $\checkmark 100000$ ordinary shares issued during year at R9,00 <br> $\checkmark$ each | $\checkmark 900000$ |
| $\checkmark 220000$ shares repurchased (R6,40 $\checkmark \checkmark$ average price) <br> One part correct | V (1408 000) |
| $\checkmark 280000$ ordinary shares in issue at end of year | 『 1792000 |

## Note 8. RETAINED INCOME

| Balance at beginning of year | $\checkmark 1960000$ |
| :--- | ---: |
| $\checkmark$ Net profit after tax | $\checkmark 1600000$ |
| $\checkmark$Repurchase of 220 000 shares <br> (at R4,30 above average price) | One part correct |
| $\checkmark$ Dividends for year | $\checkmark \checkmark \checkmark(946000)$ |
| Interim (400 000 $\checkmark \times 70 \mathrm{c} \checkmark$ ) | $(790000)$ |
| Final (500 000 $\checkmark \times 102 \mathrm{c} \checkmark$ ) | $\checkmark 280000$ |
|  | $\checkmark 510000$ |
| Balance at end of year |  |

4.3 Net asset value per share on 31 March 2013 after the repurchase of shares

| See 4.1 | See 4.2 | Operation, one part correct |
| :---: | :---: | :---: |
| V | V | $\checkmark$ V |
| 616000 | 000 | 91, |

[^0]4.4 \begin{tabular}{l}

| In your opinion, are the complaints by the Gaptu family about the |
| :--- |
| dividends valid, or not? Explain. |
| Excellent answer = 4 marks; Good = 3; Satisfactory = 2; Poor = 1; Incorrect = 0 | <br>


| No. The company has been paying out just less than $50 \%$ of earnings over |
| :--- |
| the past two years (e.g. 172 cents out of earnings of 356,6 cents $/ 240$ cents |
| out of earnings of 488,9 cents). They are retaining income for future |
| development. The Gaptu family are obviously looking for high dividends which |
| would not have been responsible management. |

\end{tabular}

## $4.6 \quad$ In your opinion, will the repurchase of the shares from the Gaptu family benefit the remaining shareholders, or not? Explain.

Excellent answer $=5$ marks; Good $=4 / 3$; Satisfactory $=3 / 2 ;$ Poor $=1 ;$ Incorrect $=0$
Yes: Maximum 5 marks

- After the repurchase of the shares the NAV has increased to R12,91 per share because there are now only 280000 shares in the company. This is likely to have a positive effect on price on the JSE.
- If the repurchase had not taken place, the NAV would have been only R11,94.
- Assuming profit remains the same at R1,6m next year, EPS would be 571,4 cents (because of fewer shares) compared to 356,6 cents in 2013. This will also have a positive effect on share price and dividends per share.

OR
No: Maximum 2 marks
Equity is reduced by R2 354000 as a result of the repurchase. This will severely affect the operating activities of the company.

## Workings:

If the repurchase of 220000 had not taken place:
OSHE would = R3 200000 + R2 770000 = R5 970000
NAV would $=$ R5 $970000 \div 500000$ shares $=$ R11,94

Assuming profit remains the same next year at R1 600 000:
EPS would $=$ R1 $600000 \div 280000=571,4$ cents


## QUESTION 5

5.1

| 5.1 .1 | $\mathrm{C} \checkmark$ |
| :--- | :--- |
| 5.1 .2 | $\mathrm{E} \checkmark$ |
| 5.1 .3 | $\mathrm{D} \checkmark$ |
| 5.1 .4 | $\mathrm{~A} \checkmark$ |
| 5.1 .5 | $\mathrm{~B} \checkmark$ |

### 5.2 BELLCO LIMITED

CASH FLOW STATEMENT FOR THE YEAR ENDED 31 AUGUST 2013

| Cash effects of operating activities | 1293000 |
| :---: | :---: |
| Cash generated from operations | 4062000 |
| Interest paid | (462 000) |
| Dividends paid (620000 $+770000 \checkmark$ ) | $\checkmark(1390000)$ |
| Income tax paid (780 000 $+72000 \checkmark+65000 \checkmark$ ) 7 | $\checkmark$ (917 000) |
| Cash effects of investing activities Check operation | $\checkmark(441000)$ |
| Purchase of fixed assets | (880 000) |
| Proceeds of sale of fixed assets One part correct | \#『 $\checkmark \checkmark 89000$ |
| Investments matured 6 | $\checkmark \checkmark 350000$ |
| Cash effects of financing activities Check operation | $\nabla$ (112 000) |
| Proceeds of issue of share capital | * $\checkmark \checkmark 3440000$ |
| $\begin{aligned} & \text { Repurchase of share capital } 840000+312000 \text { OR } \\ & 120000 \times 9,60 \end{aligned}$ | $\begin{array}{r} * \checkmark \checkmark \checkmark \\ (1152000) \\ \hline \end{array}$ |
| Repayment of loans 6 | (2400 000) |
| [Check marks under Cash effects] |  |
| Net change in cash \& cash equivalents Check operation | $\checkmark 740000$ |
| Cash \& cash equivalents at beginning of year | $\checkmark \checkmark(200000)$ |
| Cash \& cash equivalents at end of year 3 | 540000 |

\# Workings for fixed assets: $12357000+880000-\underline{\mathbf{8 9 0 0 0}-1010000=12138000}$
*Workings for financing activities (note that alternative valid entries are acceptable):
ORDINARY SHARE CAPITAL

| Bank 840000 <br> c/d 8960000 | b/d 6360000 <br> Bank 3440000 |
| ---: | ---: |
| $\mathbf{9 8 0 0 0 0 0}$ | $\mathbf{9 8 0 0 0 0 0}$ |
|  | b/d 8960000 |


| Bank 312 000 <br> c/d 2 051400 | b/d 2235000 <br> App 128400 |
| ---: | ---: |
| 2363400 | 2363400 |
|  | b/d 2363400 |

5.3.1 Calculation of acid-test ratio

$$
1745000: 1841600=0,9: 1
$$


5.3.2 Calculation of \% return on average shareholders' equity

5.3.3 Calculation of debt-equity ratio

|  |  |
| :---: | :--- |
| $\checkmark$ | Operation, one part correct |
| $3000000: 11011400$ | $=$ |


5.3.4 Calculation of \% return on average capital employed (use net income before tax)

5.4 The directors are pleased that the operating efficiency of the business has improved. Quote and explain TWO financial indicators to support their opinion.

Good answers $=2$ marks each; partial $=1$ mark; incorrect $=0$.
Operating expenses on sales have decreased from $44,5 \%$ to $37,9 \%$ which indicates better control of expenses. $\checkmark \checkmark$

Operating profit on sales has increased from $7,3 \%$ to $10,1 \%$ because, apart from the better control over expenses, there has been a slightly higher markup \% applied as well.
5.5 According to the Companies Act (Act 61 of 1973), the directors may repurchase shares only if the liquidity of the business is acceptable. Quote and explain THREE financial indicators that provide evidence that they have complied with the Act.

Good answers $=2$ marks each; partial $=1$ mark; incorrect $=0$.
Current ratio improved from $0,4: 1$ to $1,9: 1$, which indicates that current liabilities are well covered by current assets. $\checkmark \checkmark$
Acid-test ratio improved from $0,4: 1$ to $0.9: 1$, which indicates that liquid assets (excluding stock) are almost equal to current liabilities.
The bank balance improved from an overdraft of R210 000 to a positive balance of R540 000. $\checkmark \checkmark$
5.6 One of the directors has suggested that they finance the expansion by increasing loans instead of issuing new shares.

Quote and explain TWO financial indicators to support his opinion.
Good answers $=2$ marks each; partial = 1 mark; incorrect $=0$.
The debt-equity ratio has decreased from $0,6: 1$ to a very safe $0,3: 1$. If they increase the loans by R1,5m, the debt-equity ratio will still be much lower than it was in 2012 (i.e. $0,4: 1$ ).

The \% return on total capital employed is $21,9 \%$ compared to the interest on loans of $11 \%$. This indicates that profits can be geared up by using loans. $\checkmark \checkmark$

Explain TWO other factors, with advice, that the directors should consider before embarking on this expansion.

Any TWO valid suggestions, e.g.

| Factor | Advice |
| :--- | :--- |
| Demand for their products in the | Undertake market research, e.g. a <br> other area $\checkmark \checkmark$ |
| survey $\checkmark$ |  |

## 5.7

Explain in your own words why it is necessary for the independent auditors to mention internal controls under the section on Directors' Responsibility.

Good answers $=2$ marks each; partial $=1$ mark; incorrect $=0$.
The internal control system must be properly in place in order to prevent errors and fraud and to ensure that the information that comes out of the bookkeeping system is reliable. Directors run the company so they are responsible for this. $\checkmark \checkmark$

Under the section on Independent Auditor's Responsibility, they mention something about 'ethical requirements'. Give a practical example of this.

Any valid response, e.g. no conflict of interests (cannot be a shareholder and an auditor; cannot perform other services for the company); due diligence in carrying out the audit. $\checkmark \checkmark$

Is their final opinion a good one or not? Explain.
Yes. This is an unqualified audit report. If there was a problem, it would have been mentioned.

Why is it necessary for the Independent Auditor to have the qualification CA (SA) behind him name? Explain.

To assure readers that the auditor is well trained and educated, is well informed on the latest audit processes and the law, is bound by the SAICA code of conduct and could face disciplinary sanction if he is negligent.


## QUESTION 6

| 6.1.1 | $\left.\begin{array}{l}\text { Calculate the profit/Ioss on the disposal of the office computers sold on } \\ \text { 31 March 2013. } \\ \\ \\ \begin{array}{ll}\text { Depreciation for current year }=331 / 3 \% \times 18600 \times 9 / 12=R 4650 \checkmark \checkmark \\ \text { Accumulated depreciation }=\text { R9 } 400+R 4650 & =R 14050 \checkmark \\ \text { Cost price } & =R 18600 \checkmark \\ \text { Net book value at date of sale } & =R 4550 \\ \text { Selling price } & =R 7000 \checkmark \\ \text { Profit } & =R 2450 \checkmark\end{array}\end{array}\right)$. |
| :--- | :--- | :--- |

6.1.2 Calculate the value of stock on hand of the:

Hypa laptops, according to the specific identification method:

$$
18 \times \text { R10 } 500=\text { R189 } 000
$$

ABX Printers, according to the FIFO method:

$$
\begin{gathered}
(34 \times R 810)+(12 \times R 750)=R 36540 \\
27540 \quad 9000
\end{gathered}
$$

Silvo printing paper, according to the weighted-average method:

$$
\frac{\begin{array}{c}
\checkmark \\
\frac{246400}{6600} \\
\checkmark \checkmark
\end{array}}{6} \quad \begin{array}{r}
\checkmark \\
\hline
\end{array}
$$

## 6．1．3 KLOOF COMPUTERS（PTY）LTD Income Statement for the year ended 30 June 2013

| Sales | 3700000 |
| :---: | :---: |
| Cost of sales | $(2100$ 000） |
| Gross profit | 1600000 |
| Other income Check operation | $\checkmark 40800$ |
| Commission income（36000 $+2350 \checkmark$ ） | $\checkmark 38350$ |
| Profit on disposal of asset | マ 2450 |
| 5 |  |
|  |  |
|  | 1640800 |
| Operating expenses Check operation | V（836 510） |
| Staff costs | 180000 |
| Directors fees［ $2 \checkmark \times(120000+132000) \checkmark$ ］ | $\checkmark 504000$ |
| Sundry expenses（45000－1700 ${ }^{\text {c }}$ ） | $\checkmark 43300$ |
| Depreciation（47000 $\checkmark$＋ $24500 \checkmark \checkmark+4650 \square$ ） | $\checkmark 76150$ |
| Trading stock deficit （281000 $-21000 \checkmark-247$ 940『） | V12 060 |
| Donations（ $2 \times 10050$ ） | $\checkmark \checkmark 21000$ |
| 20 |  |
| Operating profit Check operation | マ 804290 |
| Interest on loan（29000＋16500）One part correct | $\nabla \checkmark \checkmark(45500)$ |
| Net profit before tax | 758790 |
| Income tax（194000 $+37000 \checkmark$ ） | $\checkmark(231000)$ |
| Net profit after tax $\quad$ Check operation 8 | マ 527990 |

6.2

| Explain ONE problem relating to each salesperson. Provide figures to support your explanations. |  |
| :---: | :---: |
|  | Explanation of problem (with figure(s)) |
| GUGU | $\checkmark$ Explanation of problem $\checkmark$ Figure(s) <br> She has not sold many laptops (only 9). <br> Her travelling is high (three times that of the others). |
| MANNY | $\checkmark$ Explanation of problem $\checkmark$ Figure(s) <br> He has offered a lot of discounts (R15 000). Cash missing = R21 500. |
| JIM | $\checkmark$ Explanation of problem $\checkmark$ Figure(s) <br> He has lost/stolen 2 laptops (cost price R10 $500 \times 2$ ). |

What advice would you offer the directors in respect of the plan to employ these salespersons?

Any valid conclusion $\checkmark \checkmark$ One mark for partial/simplistic answer
Expected responses:

- Employ Gugu permanently because she made the biggest net profit after deducting all expenses (R35 150), but keep her travelling under control.
- Do not employ Manny or Jim as they each appear to have stolen cash and laptops worth more than R20 000 and are probably dishonest.
- Continue the plan to employ travelling salespersons on a commission basis as this will increase sales in future and will enable the business to enlarge its customer base.


GRAND TOTAL:


[^0]:    |  |
    | :---: |

